



Adam Brown, DDS

FAMILY, COSMETIC & RESTORATIVE DENTISTRY

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704-289-9519 Office 704-289-9104 Fax

Team and Patient Commitment

Our team commitment is to provide every patient with the highest quality care of dentistry at the most reasonable cost. We make every effort to be respectful of your time.

Patient appointments are scheduled with specific amounts of time so that we can provide you with undivided attention and be on time for your reserved appointment and for appointments scheduled with following patients.

We ask that you honor your reservation with us, commit to your appointment, be on time and in the event you need to reschedule your appointment, we ask that you provide us with at least a 48 hours notice. Cancellation of an appointment with less than 48 hours notice is deemed as a last-minute cancellation and missed appointment. As a courtesy to our patients (and as we do understand that family emergencies and illness do occur) we allow one last minute cancellation/missed appointment. However, if a second last minute cancellation/missed appointment occurs, we do reserve the right to collect a \$50 deposit for all future appointments, which will be refunded at the time of your appointment or applied to the patient portion due at your visit. Should your appointment be cancelled with less than 48 hours' notice or be missed, the \$50 deposit will be forfeited. Cancellations must be made by calling the office directly and are not accepted via email or the office after hours recorder.

Patient or Guardian Signature

Date

Team Representative

Date